

UPCOMING DEADLINES

VALUE ADDED TAX, AUGUST - GHANA REVENUE AUTHORITY - 30th SEPTEMBER, 2024

FILING OF ANNUAL RETURNS - OFFICE OF THE REGISTRAR OF COMPANIES (ORC) - 30th SEPTEMBER 2024

TIER 1 PENSIONS, SEPTEMBER – SOCIAL SECURITY AND NATIONAL INSURANCE TRUST SSNIT – 14th OCTOBER, 2024

PAY - AS - YOU - EARN (PAYE), SEPTEMBER - GHANA REVENUE AUTHORITY **– 15th OCTOBER, 2024.**

WITHHOLDING TAX, SEPTEMBER - GHANA REVENUE AUTHORITY - 15th OCTOBER, 2024.

ALL DOCUMENTS ARE AVAILABLE ON OUR WEBSITE, SCAN AND ENJOY





THE FUTURE OF E-COMMERCE IN GHANA: COMPLIANCE WITH EMERGING DIGITAL TRADE REGULATIONS

E-commerce in Ghana is rapidly transforming the way businesses operate and consumers shop. With increasing internet penetration, a growing middle class, and the widespread adoption of mobile technology, Ghana's digital marketplace is expanding at an unprecedented rate. However, this growth is accompanied by the need for robust regulatory frameworks to ensure the industry's sustainability, security, and consumer protection. For businesses looking to thrive in Ghana's e-commerce sector, understanding and complying with emerging digital trade regulations is crucial.

GROWTH OF E-COMMERCE IN GHANA

The rise of e-commerce in Ghana has been driven by several factors, including the increasing availability of smartphones, improved internet infrastructure, and a shift in consumer behavior towards online shopping. Platforms such as Jumia, Tonaton, and Zoobashop have become household names, offering everything from electronics to groceries at the click of a button. The COVID-19 pandemic further accelerated this trend, as more businesses moved online to reach customers during lockdowns and social distancing measures.

EMERGING DIGITAL TRADE REGULATIONS

As e-commerce grows, so does the need for regulatory oversight. The Ghanaian government and regulatory bodies are implementing new laws and guidelines to address the unique challenges of the digital economy. Key areas of focus include:

1. Data Protection and Privacy:

The Data Protection Act, 2012 (Act 843) governs the collection, processing, and storage of personal data in Ghana. E-commerce businesses must ensure they comply with this law by securing customer data, obtaining consent before processing personal information, and allowing consumers to control their data. Noncompliance can lead to significant penalties, including fines and legal action.

2. Consumer Protection:

The Consumer Protection Policy, currently under development, aims to enhance consumer rights in the digital space. E-commerce platforms must adhere to fair trading practices, provide accurate product descriptions, and offer clear terms of service. Ensuring transparency in pricing, delivery timelines, and return policies is essential for building consumer trust and avoiding disputes.

3. Electronic Transactions:

The Electronic Transactions Act, 2008 (Act 772) provides the legal framework for conducting business electronically in Ghana. It covers

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aspects such as electronic contracts, digital signatures, and online payments. E-commerce businesses must ensure that their operations comply with this act, particularly regarding the validity and enforceability of electronic agreements.

4. Taxation of Digital Services:

As e-commerce grows, so does the government's interest in ensuring that digital businesses contribute to the tax base. The Ghana Revenue Authority (GRA) is increasingly focusing on the taxation of online transactions. E-commerce businesses must register for VAT, file tax returns, and comply with other tax obligations to avoid penalties and ensure they operate legally.

5. Cybersecurity:

With the increase in online transactions comes a heightened risk of cyber threats. The Cybersecurity Act, 2020, was enacted to address these risks by establishing a framework for protecting Ghana's digital infrastructure. E-commerce business must implement robust cybersecurity measures, including encryption, secure payment gateways, and regular security audits, to protect against data breaches and fraud.

PREPARING FOR THE FUTURE

To succeed in Ghana's evolving e-commerce landscape, businesses must stay ahead of regulatory changes and proactively ensure compliance. This involves:

- Investing in Legal Expertise: Engaging with legal professionals who specialize in digital trade regulations can help businesses navigate the complex regulatory environment.
- **Implementing Best Practices:** Adopting industry best practices in data protection, cybersecurity, and consumer rights can not only ensure compliance but also enhance brand reputation.
- Staying Informed: E-commerce businesses must stay updated on regulatory developments and adjust their operations accordingly to remain compliant.

CONCLUSION

The future of e-commerce in Ghana is bright, with significant opportunities for growth and innovation. However, businesses must be mindful of the emerging digital trade regulations that are shaping the industry. By ensuring compliance with these regulations, e-commerce companies can build trust with consumers, avoid legal pitfalls, and position themselves for long-term success in Ghana's dynamic digital marketplace.

EXCHANGE RATE AS AT 17TH SEPT., 2024

GHS - USD	BUYING	SELLING
BANK OF GHANA	15.63	15.65
ABSA BANK	15.32	15.90
ZENITH BANK	15.27	15.90
STANBIC BANK	15.32	15.90
ECOBANK	15.40	15.92
GCB BANK	15.60	15.80

SNAPSHOTOFTHEECONOMYOFGHANA

INFLATION (as at 11th Sept. 2024) MONETARY
POLICY RATE
(26th July, 2024)
29.0%

GHANA REFERENCE RATE

(7th August, 2024)

29.31%









Achieving and sustaining full compliance with all e-commerce-related regulations is not a choice; it is an essential requirement for your business

- BigCommerce

REGULATORY COMPLIANCE & COMPANY SECRETARIAL DEPARTMENT

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REGULATORY COMPLIANCE & COMPANY SECRETARIAL SERVICES (RCCSS)

Our RCCSS Department assists in registrations with all relevant statutory bodies, obtaining any licenses or permits and facilitating regular renewals to ensure compliance. Our range of services include but not limited to;

GENERALSERVICE

- Registration and renewal of GIPC Permits, filling of monthly and annual reports, Petroleum Commission Permits and Minerals Commission Permits;
- Forex authorisation from Bank of Ghana;
- Registrations, payments and filling of Pensions returns (SSNIT, Tier 2) and obtaining SSNIT Clearance certificates;
- Renewal of tax exemption approvals

IMMIGRATION SERVICES

 Work and residence permits (including dependents), non-citizen card applications and renewals, filling annual returns at Ghana immigration service, and other immigration.

COMPANY SECRETARIAL SERVICES

- Attending Board meetings, taking minutes, preparing and filling requisite resolution:
- Filling all relevant documents at ORC and RGD, including but not limited to:
- Registering all business entities in Ghana with the Office of the Registrar of Companies (ORC); including the Name search, share transfer, amendments, TIN registrations, and Annual Returns/repowelfillings
- Returns/ renewal fillings.

 2. Registration of Industrial Property Rights with the Registrar-General's Department (RGD)